AI-POWERED INTEGRATIONS

AI that works inside the systems you already use

We connect AI to your CRM, ERP, help desk and phone line, so the data moves on its own and lands where your team works.

PREPARED BY

Owlab
Tallinn, Estonia

IN OUR PROJECTS

NetSuite · Zendesk · SIP · n8n

FIRST STEP

A clear, limited scope

CONTACT

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01 What we do - AI between your systems, not next to them

- **Sync your records.** During a call, our voice agent for a US security services company finds the right site and officer. It matches against 3,496 sites and 6,627 employees synced from NetSuite.
- **AI between the systems.** An AI step reads what comes in, classifies it and routes it, then writes the result where your team works.
- **Agents with access to your tools.** Voice and text agents that look up records, work with tickets and book meetings in your systems.
- **Control of calls and processes.** Background analysis of client calls, with warnings and quality scores for each employee. Control systems that check your team followed the process and standards.

02 Case studies - integrations from real projects

- **AI voice agents that take incident calls for a US security company.** When a security officer calls in an incident, the call has to end with a report the dispatch team can act on. owlab.group/case-studies/ai-voice-incident-intake
- **An AI receptionist for a cloud phone company's own support line.** A European cloud phone company wanted to sell AI voice agents to its customers. owlab.group/case-studies/ai-receptionist-telecom
- **An AI-powered LED wall for Archive, built in three weeks.** Archive needed a showstopper for its booth at The Lead Summit: a wall that proves their platform sees what is happening on social media, live. owlab.group/case-studies/ai-led-wall-archive

03 How we start - a small first step, checked on your data

- **1. A clear, limited scope.** We start with a clear, limited scope and agree up front how we'll check the result.
- **2. A fixed-price first piece.** A pilot, a first stage or one module. It starts at $1,000. You pay half at the start and half after we check it on your data. Before you pay, we name every running cost after launch as a number: what, to whom and when.

03 How we start (continued)

- **3. Your code.** You own the code and IP when the project is completed.
- **4. NDA.** We sign an NDA on request and share project details only with your approval.

04 Common questions – we hear.

- **Which systems can you connect?** The ones you already use: CRM, ERP, help desk, calendars, email and phone lines. In our projects we connected NetSuite, Zendesk and a SIP phone line.
- **Do we need to replace our systems?** No. We build around the systems you already use.
- **Can we start small?** Yes. The first step is a small, fixed-price piece: a pilot, a first stage or one module. It starts at $1,000. You pay half at the start and half after we check it on your data. Before you pay, we name every running cost after launch as a number: what, to whom and when.
- **Who owns the code?** You own the code and IP when the project is completed.
- **Do you sign an NDA?** Yes. We sign an NDA on request and share project details only with your approval.

05 Next step – tell us which systems should work together

Tell us what you need, and Vitaliy replies himself.

WRITE TO

vitaliy@owlab.group
FOUNDER AND CEO

OR BOOK A CALL

owlab.group/services/ai-integrations
ASSISTANT OR A SHORT FORM